

Holistic Health and Wellness Coaching Agreement

Client Information:

Full Name:

Date of Birth:

Address:

Email Address:

Phone Number:

1. Session Details

Type of Service:

Duration of Session:

Frequency of Sessions:

Session Location:

2. Payment Terms

Total Fee for Services:

Payment Schedule:

Payment Method:

3. Health and Wellness Information**

To ensure your safety and the effectiveness of the sessions, please provide the following information:

1. Current Medical Conditions or Health Concerns:

2. Medications or Supplements You Are Currently Taking:

3. Food Allergies or Dietary Restrictions:

4. Current Exercise Routine (if any):

4. Declaration of Eligibility

I declare that I am in good health and have no known reason that would prevent me from participating in holistic personal training, kinesiology, and Kundalini Yoga sessions. I have informed my healthcare consultant of my intent to participate in these sessions.

Signature:

Date:

5. Refunds Policy

1. Refund Eligibility

We strive to provide our clients with the best possible experience during their holistic personal training, kinesiology, and Kundalini Yoga sessions. However, we understand that circumstances may arise that necessitate a refund. To be eligible for a refund, you must meet the following criteria:

You have purchased services directly from mariafenn.co.uk.

Your refund request is made within 28 days from the date of purchase.

You have completed fewer than 3 of the sessions as determined by our records.

Your refund request is due to a valid reason, such as dissatisfaction with the program content or a documented medical issue that prevents you from participating.

2. Refund Process

To request a refund, please follow these steps:

Contact our customer support team at hello@mariafenn.co.uk and provide the following information:

Your full name.

Date of purchase.

Order number or transaction ID.

Reason for your refund request

.

Our customer support team will review your request and may request additional information or documentation if necessary.

If your refund request is approved, we will process the refund within 28 business days to the original payment method used for the purchase.

3. Refund Amount

The amount of your refund will be determined based on the following factors:

If your refund request is made within 28 days from the date of purchase and you have completed fewer than 3 of the sessions, you will be eligible for a full refund.

4. Missed Payments and Payment Plans

We've designed our payment plans to make your journey as accessible as possible. If, for any reason, you miss a payment, please reach out to us as soon as you can. We're here to support you, and we can discuss alternative payment arrangements to ensure your journey continues smoothly.

5. Accident, Injury, or Sickness Policy

In the event of an accident, injury, or sickness that prevents you from attending sessions, we recommend providing us with a minimum of 24 notice to avoid a full charge for the session.

6. Cancellation Policy

To cancel a scheduled session, please provide a minimum of 24 hours' notice to avoid a full charge for the session.

6. Contact Information

If you have more questions or need further clarification, feel free to email us at hello@mariafenn.co.uk. By signing below, you acknowledge that you have read, understood, and agree to the terms of this contract.

Signature:

Date: